



2022 Institute on Management and Leadership

The Scottsdale Resort at McCormick Ranch

Scottsdale, Arizona

September 18-21, 2022

SHELL AGENDA

Sunday, September 18

11:30am Meet and Greet Luncheon with NASCA Executive Committee for First Time Attendees (Garden Court)

12:00pm Registration Open

1:00pm **Welcome to State Member Day** (Maricopa Room) - *State Members only*

1:30pm **Emerging Issues Buzz Sessions: Challenges and Opportunities**
- *State Members only*

2:40pm Break

3:00pm **Communication that Engages Employees and Constituents**
- *State Members only*

4:30pm **Navigating Conflict** - *State Members only*

5:15pm **Join Us in Nashville!** - *State Members only*

5:30pm Adjourn

6:30pm **Connect Over Cocktails Reception** (Paradise Park Lawn) – *All Attendees*

8:30pm Hospitality Suite open

Monday, September 19 (Maricopa Room)

7:30am Registration Open

7:30am Networking Breakfast (Bennie's Courtyard)

8:30am **Institute Kick Off**

9:00am **Keynote Address: Buy Versus Build Your Workforce**

10:00am **Reflection Activity**

10:35am Break and Transition to Learning Labs

11:00am **Learning Labs** (Papago Room & Apache Room)

- **Effective Procurement Practices for the Modern Government**
- **Becoming an Employer of Choice in the New World of Work: Building Employee Engagement**

11:30am Break and Transition to Luncheon

11:45am Networking Lunch (Vista Verde) – *All Attendees*

1:00pm **State Spotlight with Utah: Driving Change, Shaping Culture**

1:45pm **Reflection Activity**

2:00pm Transition to Learning Labs



Monday, September 19 (Maricopa Room) *continued*

2:15pm	Learning Labs (60 minutes) <ul style="list-style-type: none">• Optimizing Electric Vehicle Fleet Infrastructure• Key Questions to Ask About Evolving your operations as you Modernize your Procurement Function
3:15pm	Break
3:30pm	Ethical Engagement
5:00pm	Break
6:00pm	Departure for Dinner (bus one leaves)
6:30pm	Awards Ceremony & Reception – Rustler’s Rooste

Tuesday, September 20

7:30am	Networking Breakfast (Bennie’s Courtyard)
8:30am	Welcome and Agenda Review (Maricopa Room)
8:45am	Leading Change and Communicating Values Using Charisma
11:45am	Break & Transition to Luncheon
12:00pm	Networking Lunch (Vista Verde Room)
1:15pm	Emerging Issue Spotlight: A Focus on Campus Security
2:00pm	Diversity and Inclusion: Getting the Best Out of Equity
3:00pm	Break
3:15pm	Innovation Town Hall – focus on Top Ten Core Strategies
4:00pm	NASCA Signature Partnered Research - CAO as Experience Leader: Four Opportunities to Make an Impact
4:15pm	Transition to Learning Labs
4:30pm	Learning Lab (60 minutes) <ul style="list-style-type: none">• Planning with Purpose: Real Estate Master Planning in Uncertain Times
	Learning Lab (30 minutes) <ul style="list-style-type: none">• From Oregon to Massachusetts: A Look at Procurement Transformation Across the Country
5:00pm	Learning Lab (30 minutes) <ul style="list-style-type: none">• Digitization of Government Operations – Amazon Business
5:30pm	Break and Dinner on your Own
7:30pm	Hospitality Suite open



Wednesday, September 21

7:30am	Connect Over Coffee (Bennie's Courtyard)
8:30am	Welcome and Agenda Review (Maricopa Room)
8:45am	Peer Workout Session: Navigating the Current Workforce Landscape
9:30am	NASCA – NASPO State Collaborative Release: CAO/CPO Collaboration in an Emergency
10:15am	The Solution Room: Lessons Learned and State Action Planning (<i>embedded break</i>)
11:00am	Closing: Why We Must Be Resilient
11:45am	Final Comments and Evaluation
12:00pm	Adjourn

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