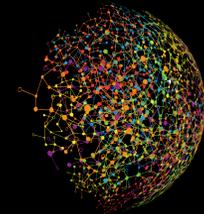


COVID-19: Future of Remote Work and Workforce Experience



As COVID-19 disrupts the way organizations work, it's important for government agencies to plan to adapt to disruptions and the new normal. Agencies should harness this opportunity to help create a long-term vision to thrive in the future, and invest in infrastructure supporting the future of work.

These questions can help agencies address immediate needs while preparing for the future . . .

	 WORK	 WORKFORCE	 WORKPLACE
Remote Workforce Support	Do you have processes to integrate remote and physical work environments ?	Do you offer resources to support productivity, well-being, and values in a remote environment?	Do you have the right technology to enable a decentralized workforce?
Strategic Communications	Is your organization evolving strategic communications to account for a decentralized workforce?	Do you have a communications strategy to help sustain employee trust during times of uncertainty?	Do you have a plan to communicate expectations, changes, and tools in a remote environment?
Workforce Development	Are there opportunities to automate work, leverage cognitive technologies to strategically reprioritize human efforts?	Do you have learning capabilities that integrate in-person, virtual, and blended learning experiences?	Do you offer collaboration tools and platforms that support dynamic work locations?
Planning for the Future	Is there a plan to maximize the efficiency of core roles and functions in a dispersed workforce?	Do you have a plan to manage performance and measure success of a remote workforce?	Do you have a plan to consider downsizing office space as the workforce becomes decentralized?

Deloitte can help with . . .



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